

# Safe Insight FAQs - Technical Difficulties

## Why Am I Having Technical Difficulties?

Since our training is cloud based, it is important that you ensure that all of your browsers and Operating Systems (OS), including mobile versions, are up-to-date.

Here is a simple checklist that will help to ensure a smooth training process:

- ☐ Check for browser updates (Chrome, Firefox, Safari, etc.) & install
- ☐ Check for OS updates (Windows, Linux, iOS, etc.) & install
- ☐ Disable any VPNs